

## Rakhine NFI (& CCCM) Cluster Coordination Meeting

**Date:** Wed 1<sup>st</sup> July, 2015

**Time:** 3:15 PM – 4:45 PM

**Venue:** UNHCR's Office, Sittwe

**Participants:** UNHCR CCCM/NFI/IM, DRC, LWF, RI, SCI, IOM and OCHA (13 participants in total)

Agenda item	Discussion	Action/Actor	Due date
<b>1. Introductory Remarks</b>	<ul style="list-style-type: none"> <li>CCCM/NFI cluster coordinator (Cc) chaired the meeting and thanked the participants for being flexible with meeting venue change to UNHCR instead of District Commissioner (DC) office and apologized on behalf of DC as the meeting had to change/postpone to next week.</li> </ul>	Cc will confirm next meeting with DC.	ASAP.
<b>2. Minutes 17<sup>th</sup> May 2015.</b> <b>a. Correction/ Acceptance.</b>  <b>b. Actions/Issues Arising</b>	<ul style="list-style-type: none"> <li>All the participants accepted the minute.</li> <li>Cc hoped that government registration activity/process would be updated by DC on next meeting.</li> <li>Cc explained that the population data survey in zone one camps had been completed and would be used the information for providing individual shelters.</li> </ul>		
<b>3. Dependency mind set.</b> <b>a. Targeted NFI Distribution.</b>  <b>b. Standards and level of services to camps.</b>	<ul style="list-style-type: none"> <li>Cc explained that dependency mind set was raised by DC which needed to change for community/IDPs.</li> <li>For targeted NFI distribution, CMCs and community did not understand what agencies were doing and their population lists and selection/approval of beneficiaries made disappointing to agencies.</li> <li>Cc suggested to find the way forward how to start to change the mind set by explanations, dialogues, and discussions for any targeted distribution and providing assistances to persons with specific needs or vulnerable people.</li> <li>IOM suggested to address some issues to NRC in camps so that the cluster could get some guidance and criteria from NRC. OCHA also advised to see/focus on the real problem and then address for help to someone.</li> <li>Cc agreed to use NRC as a specialist/advisor/trainer and to get some techniques when the cluster could not solve some problems.</li> <li>The standards and level of services to camps point also had been raised by DC and Cc explained that the cluster should start to deal with service providers/departments to understand what the appropriate level/standard of service involvement is. To change people's mind set by specifying Set Yone Su – 1 camp, expectation of services should have mutual understandings both from camps perspective and service department perspective and what the level of service should be when return or relocation came to IDPs.</li> </ul>		

<p><b>c. Government guidance on standards.</b></p> <p><b>d. Fees and compensation for facility and use.</b></p> <p><b>e. Building community relationships prior to relocation.</b></p>	<ul style="list-style-type: none"> <li>Cc accepted participants' suggestions and finally agreed to share with DC about the change of people's mind set after they were returned or relocated to their place of origin that to present three examples of what messages cluster would like and would not like to deliver to IDPs for per sector. As a feedback, the cluster would also request to government the same presentations.</li> <li>Cc mentioned that some people/land owners were complaining about fees and compensation for facility and use which was a case/problem for the cluster.</li> <li>Cc suggested to partners, as a new approach/structure, to get government approval process through government focal point department if agencies would like to build new facilities/infrastructures as it was not enough only with CMCs agreement.</li> </ul>		
<p><b>4. Set Yone Su - 1.</b></p> <p><b>a. Government services available to community.</b></p> <p><b>b. Support gaps requiring international interventions.</b></p>	<ul style="list-style-type: none"> <li>Cc shared that he had discussion about services available to community so that the cluster could manage the integration of Set Yone Su – 1 backing to community and the answer by government was that community could access for education and health in Set Yone Su – 1 but needed to think other essential access.</li> <li>Cc encouraged to partners to find/get government focal point department involvement which was important for transitional process.</li> <li>LWF reported that they had not been to Set Yone Su – 1 since the individual shelters were handed over but they got the report that one child friendly centre was constructing by one agency. They had discussion with Set Yone Su community and the community had no feeling about discrimination by local community and requested about better road access.</li> <li>Cc suggested to work closely with government focal point, as an involvement of government community, for getting better road and drainage accesses while cluster was trying to set up new function/approach for Set Yone Su community and should avoid building new infrastructures which would lead the community that international communities were treating them as IDPs.</li> </ul>		
<p><b>5. Government Registration Process - Sittwe.</b></p>	<ul style="list-style-type: none"> <li>Government will update at next meeting.</li> </ul>	DC will update.	Next Wednesday.
<p><b>6. Livelihood Planning.</b></p> <p><b>a. Needs survey in Sittwe Camps.</b></p> <p><b>b. Opportunity for training support from Government personnel.</b></p>	<ul style="list-style-type: none"> <li>Cc shared UNDP's livelihood survey format for suggestion and feedback.</li> <li>Cc explained that DRC and LWF could use the questioners when they tried to develop their own livelihood programmes.</li> <li>The participants suggested to put more opening questions.</li> <li>LWF shared that they had got government technicians' supports when they implemented fire safety trainings in Sittwe and for information sharing level, their experience and technicians coordinated with the government.</li> <li>Cc encouraged partners to find the opportunities of government involvement case by case which would</li> </ul>		

	build a network/connection between government and IDPs after IDPs were relocated or returned to their place of origin.		
<b>7. CCCM/NFI Operational Issues – All Partners</b>			
<b>RI</b>	<ul style="list-style-type: none"> <li>RI shared that they would hopefully get some funds from ECHO for NFI distribution in their camps.</li> <li>Regular CMC meetings were facilitating by RI staff with the intention of empowering and encouraging CMCs.</li> </ul>	RI will update.	
<b>LWF</b>	<ul style="list-style-type: none"> <li>LWF shared that they had got new agreement with Jakarta for NFI distribution for 1,000 families and the other project activities were going smoothly.</li> <li>LWF was organizing indoor recreational activities in the camps.</li> </ul>		
<b>SCI</b>	<ul style="list-style-type: none"> <li>SCI updated that they had done household survey in Maw Ti Nyar and Thet Kae Pyin camps and now waiting UNHCR response for NFI distribution. Cc explained that the stocks were available for Maw Ti Nyar camp and suggested to inform him the dates that SCI could do NFI distribution.</li> <li>SCI had discussions with CMCs and camp community to set up suggestion boxes in Thet Kae Pyin and Maw Ti Nyar camps and they would set up the boxes in next week.</li> <li>Cc suggested to finish household survey in Pauk Taw two camps.</li> </ul>	SCI to email the fixed dates of NFI distribution to Cc.  SCI will update.	
<b>DRC</b>	<ul style="list-style-type: none"> <li>DRC updated that their CCCM regular activities were running regularly and trying to get new contract with UNHCR.</li> <li>DRC informed that there was one issue in Ohn Taw Gyi (North) camp concerning about CMCs which needed solve by collaborating with protection and UNHCR CCCM team.</li> </ul>		
<b>8. AOB</b>	<ul style="list-style-type: none"> <li>OCHA informed that they found out one Pakistan national was going around the camps by providing some assistance and took some videos who was arrested later by the security. Additionally, OCHA suggested to prepare and bring together TA when the staff went to the camps and requested to inform OCHA if the agencies got that kind of information.</li> <li>In that case, Cc suggested to partners that to encourage their CMCs, who are responsible for camp safety and security, to inform directly to police and CMAs when they found/saw that kind of information as a first step.</li> <li>IOM informed that they would bring information management expertise to help CMAs in term of monitoring and analysis and how they were looking at the quality of information collective.</li> </ul>		
<b>9. Date/Place/Time for next meeting</b>	Next meeting will be on 8 <sup>th</sup> of July, 2015 at DC office.	Cc will inform to partners.	ASAP.

**Documents shared in hard copy with the participants at the meeting or in soft copy to all Cluster partners:**

- NFI/CCCM cluster meeting agenda to all participants.
- Last NFI/CCCM cluster meeting minutes (17<sup>th</sup> June, 2015) to all participants.
- Village Based Early Recovery, Livelihoods and Social Cohesion Assessment format, UNDP.